



Library

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Whether you are looking for safety training tools or searching for an answer to a pressing compliance question, Tooher Ferraris Insurance Group is dedicated to supporting your loss control, claims management, safety and compliance efforts. Our employee communications, workplace policies and industry-specific risk management tools will protect your business and increase your bottom line. This P&C resource library provides an overview of our content offerings with sample titles organized by topic.

To access any of the resources mentioned in this guide, simply contact Tooher Ferraris Insurance Group or visit your client portal. Read on to find out what we can do for you.

#### Compliance

#### State-Specific Regulatory Information

Navigate the complex legislative and regulatory environment on the federal, state and local level.

- Cellphone Use/Texting While Driving Laws by State
- Riding in Cargo Areas Laws by State
- Work Zone Traffic Laws by State

#### **State & Federal Safety Guides**

Find OSHA and state-specific safety regulations in this document series.

- Federal Workplace Safety Regulations General Industry
- State Guide to Workplace Safety Regulation -California
- State Guide to Workplace Safety Regulation Tennessee

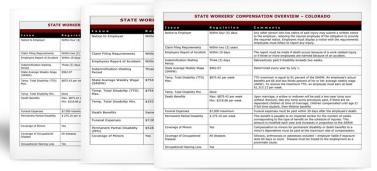




#### **Workers Compensation Statutes**

Leverage our up-to-date library of state workers' compensation statutes with benefit rates.

- 2013/14 West Virginia Workers' Compensation Statues
- 2013/14 Colorado Workers' Compensation Statues
- 2012/13 Rhode Island Workers' Compensation Statutes



#### **Workplace Poster Requirements**

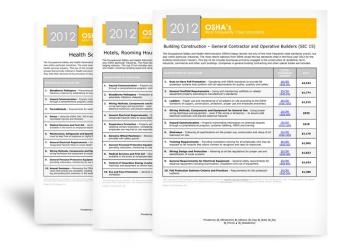
Stay compliant with federal and state-specific required workplace posters.

- Workplace Posters Required by the Federal Government
- Required Workplace Posters Maine
- Required Workplace Posters Iowa

#### **Frequently Cited OSHA Standards**

Find your industry in our library of top cited standards, covering 39 specific industries.

- 2012 Most Frequently Cited OSHA Standards Health Services Industry
- 2012 Most Frequently Cited OSHA Standards General Building Construction
- 2012 Most Frequently Cited OSHA Standards Hotels, Rooming Houses, Camps



#### **OSHA Training Programs**

Explore our customizable training packets; each includes a presentation, instructor's notes, employee handout and quiz, and meeting sign-in log.

- First Aid Program & Training Materials
- Portable Fire Extinguisher Program & Training Materials
- Bloodborne Pathogens Program and Training Materials



#### **Quarterly OSHA Safety Newsletter**

This newsletter series highlights hot topics in OSHA compliance and recounts recent citations.

#### **Regulatory Updates**

Tooher Ferraris Insurance Group provides explanations of recent federal legislation handed down by OSHA, the Department of Transportation, National Labor Relations Board, Department of Labor and others. Each update is written by an attorney and translated into laypersons' language.

- Regulatory Update: OSHA Severe Violator Enforcement Program (SVEP)
- Regulatory Update: Cranes and Derricks
- Regulatory Update: NLRB Employee Rights Poster Requirement Postponed
- Regulatory Update: DOT Announce Rule Banning Hand-Held Cell Phones for Interstate Truck and Bus Drivers
- Regulatory Update: SEC Releases Cybersecurity Disclosure Guidance



#### **DOT Checklists**

Make sense of Department of Transportation regulations using easy-to-understand checklists.

- Driver Qualification File Checklist
- Alcohol/Controlled Substance Checklist
- Annual Vehicle Inspection Report Checklist

#### **Driver/Carrier Forms**

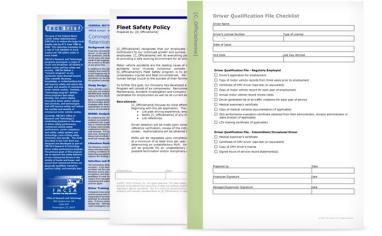
Cut administrative time even as regulations demand increased recordkeeping; our forms help clients ensure compliance.

- Motor Vehicle Record (MVR) Disclosure and Release Form
- Inspection, Repair and Maintenance Record
- Department of Motor Vehicle Alcohol Testing Form
- CMV Driver New Hire Quickstart
- Motor Carrier Support Quickstart

#### **Fleet Safety Reference Materials**

Save on commercial auto premium and protect your fleet with these workplace policies.

- Fleet Safety Policy
- Commercial Motor Vehicle Driver Retention and Safety
- Purpose and Importance of Defensive Driving Tests



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#### **Educational Materials**

#### **Coverage Insights**

Plain-language explanations of coverage and risk transfer options will help your team understand the coverage you're considering.

- Coverage Insights Builder's Risk Coverage: Understanding the Policy Period
- Coverage Insights Rental Car Insurance
- Coverage Insights Employment Practices Liability Insurance: Crucial for Small Businesses?

#### **Monthly P&C Pro-File Newsletters**

Our monthly newsletters highlight hot risk management topics and will allow you to explore additional coverages and emerging risks. We have widely applicable "General Industry" version, as well as industry-specific versions for:

- Construction
- Manufacturing
- Health Care
- Agriculture
- Transportation





#### **Presentations**

We share strategies to advance safety and loss control efforts with educational presentations and webinars.

- Fleet Fraud Exposure Control Presentation
- Supervisor Injury Management Training Presentation
- Construction Risk Management Presentation



#### **Risk Insights**

Understand the need for risk management and insurance coverage with industry-specific and general articles highlighting exposures.

- General Industry Risk Insights: Employee Cellphone Use While Driving
- Retail Risk Insights: Inventory Shrinkage Causes Retailers to Lose Billions
- Office Risk Insights: Managing E-Discovery Risks



#### **Continuity Planning**

These guides will help you from initial planning through implementation of a business continuity plan.

- Four Steps to Business Continuity Planning
- Business Continuity Planning Implementation Guide
- Business Continuity Planning Business Recovery Checklist
- Employee Emergency Preparedness Survey



#### **Loss Control**

Implement best practices for accident and injury prevention with this dedicated suite of resources.

- Top 10 Ways to Control Your WC Mod
- Hiring Independent Contractors
- New Employee Safety Orientation

#### **Claims Cost Containment**

Minimize costs in the event of a claim.

- 15 Warning Signs of Workers' Compensation Fraud
- Vehicle Accident Report In the Event of a Claim Form
- Return to Work Policy



#### Checklists

Coverage-specific checklists (liability, property, auto, workers' compensation and environmental exposure) that are essential in supporting your overall risk management and loss control initiatives.

- Step-by-Step Guide to Creating an FTC-Approved Red Flag Rule Program
- Emergency Hurricane Preparation
- Vehicle Inspection Checklist

#### **Management Liabilities**

The Management File series explores complex insurance and risk management issues faced by business owners and executives.

- Preventing Claims While Disciplining and Terminating Employees
- The Cost Drivers of Directors and Officers Insurance
- Protecting Your Fiduciaries



#### **Employee Communications**

#### Safety Awareness Campaigns

We've got a wealth of employee health and safety support materials to help support your safety program. Our "Safety First" campaign suggests topics for safety initiatives and toolbox talks.

#### **Employee Resources**

Keep safety top of mind in the workplace with materials to distribute to employees, from payroll stuffers to employee quizzes.

- Employee Newsletter Working in Warm Weather
- Quiz: Forklift Safety
- Protect Your Vision Payroll Stuffer
- Safety Focused Newsletter



#### **Playing it Safe Flyers**

Easy to post around the workplace or distribute, these single-page employee safety flyers focus on a variety of industry-specific safety topics.

- Construction Playing it Safe: Keeping Hydrated in the Heat
- Health Care Playing it Safe: Preventing Trips and Slips
- Manufacturing Playing it Safe: The Danger of Dust



#### **Target on Safety Flyers**

Similar to the Playing it Safe series, Target on Safety takes an in-depth look at safety situations that may come up in the workplace and offers solutions.

- Target on Safety: Lifting and Stretching Avoiding Strains
- Manufacturing Target on Safety: Think Safe Work Safe
- Trucking Target on Safety: Overview of Warehousing Hazards

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#### Safety Matters "Toolbox Talks"

Our toolbox talks provide managers and supervisors with employee meeting talking points for a variety of industry-specific safety issues.

- Safety Matters: First Aid Basics
- Office Safety Matters: Office Safety
- Trucking Safety Matters: Winder Driving and Skid Safety
- Construction Safety Matters: Fall Protection
   Safety

#### **Bulletins**

These quick and easy one-page templates provide specific safety tips to employees.

- Be Prepared: Severe Weather
- Be Prepared: Fire Emergency
- Be Prepared: Driving Alone



#### **Safety Manuals**

Customizable safety manuals feature general safety policies and procedures to support your safety programs. Choose from a general template or a variety of industry-specific versions.

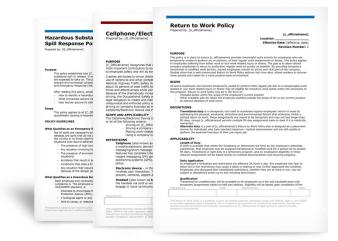
- Construction Employee Safety Manual
- Health Care Employee Safety Manual
- Restaurant Employee Safety Manual



#### **Safety Policies**

Develop safety policies with these templates that include a variety of related materials, including recordkeeping forms to support your safety goals.

- Hazardous Substance Spill Response Policy
- Cellphone/Hand-Held Device Use Policy
- Return to Work Policy



#### **Constant Innovation**

#### Cyber Liability

Cyber liability coverage helps protect business from exposures not addressed under traditional CGL. If you have any operations that use the Internet, it's especially important to explore this coverage.

- Cyber Risks & Liabilities Newsletter
- Cyber Liability: New Exposures Presentation
- Cyber Liability: Cyber Security for Your Small Business
- Coverage Insights Cyber Liability Insurance



#### Social Media Risk

Facebook, Twitter, LinkedIn and other social media tools continue to redefine the way employees and businesses relate to each other. Make sure your employees' social media use is undertaken in a way that does not expose them to unnecessary liability.

- Same Social Media Policy
- Risk Insights: Social Network Security for Your Business and Employees
- Social Media Crisis Response Flowchart

#### **Enterprise Risk Management**

ERM is a concept often discussed but rarely understood. Identify, quantify, assess and analyze the risks your organization must address.

- ERM Program Overview (Client)
- ERM Risk Management Plan
- ERM Findings Worksheet

